

Research Project

Implementation of the pharmaceutical care service "TopCompliance"

Project funded by own resources

Project title Implementation of the pharmaceutical care service "TopCompliance"

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Organisation / Research unit

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Project start 01.01.2019

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Status Completed

Community pharmacy teams are best positioned to address medication adherence in daily encounters with patients. However, in daily pharmacy practice, the extent of medication adherence counselling and services appear to be marginal. Advances in telecommunication technologies and the widespread use of mobile phone and text messages services may help to overcome non-adherence. The software application TopCompliance has been designed to remind patients via text messages that a refill is due soon. The novelty is the calculation of the day of the reminder message according to an algorithm that uses pill counts, thus avoiding alert fatigue. We aim to implementing the service in community pharmacies.

Keywords reminder services, medication refill, TopCompliance, community pharmacy

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Add publication

Add documents

Specify cooperation partners

ID	Kreditinhaber	Kooperationspartner	Institution	Laufzeit - von	Laufzeit - bis
4526331	Arnet, Isabelle	TopPharm	Apothekengruppierung	01.01.2019	31.12.2022