

Publication

A Framework for the Experience of Meaning in Human-Computer Interaction

ConferencePaper (Artikel, die in Tagungsbänden erschienen sind)

ID 4524051

Author(s) Mekler, Elisa D.; Hornbæk, Kasper

Author(s) at UniBasel [Mekler, Elisa](#) ;

Year 2019

Title A Framework for the Experience of Meaning in Human-Computer Interaction

Book title (Conference Proceedings) Proceedings of the 2019 CHI Conference on Human Factors in Computing Systems

Place of Conference Glasgow

Year of Conference 2019

Publisher ACM

Place of Publication New York

Pages 1-15

ISSN/ISBN 978-1-4503-5970-2

The view of quality in human-computer interaction continuously develops, having in past decades included consistency, transparency, usability, and positive emotions. Recently, meaning is receiving increased interest in the user experience literature and in industry, referring to the end, purpose or significance of interaction with computers. However, the notion of meaning remains elusive and a bewildering number of senses are in use. We present a framework of meaning in interaction, based on a synthesis of psychological meaning research. The framework outlines five distinct senses of the experience of meaning: connectedness, purpose, coherence, resonance, and significance. We illustrate the usefulness of the framework by analyzing a selection of recent papers at the CHI conference and by raising a series of open research questions about the interplay of meaning, user experience, reflection, and well-being.

edoc-URL <https://edoc.unibas.ch/73895/>

Full Text on edoc No;

Digital Object Identifier DOI 10.1145/3290605.3300455

ISI-Number WOS:000474467902076